



104-02-01-00 13310 1 C 001 26 S 66 002
 GREEN COMMERCIAL FUEL SOLUTIONS INC
 101 PANORAMIC CT
 CARY NC 27519

Your account statement

For 11/29/2024

Contact us



Truist.com



(844) 4TRUIST or
 (844) 487-8478

■ BUSINESS VALUE 200 CHECKING 0005200184663

Account summary

Your previous balance as of 10/31/2024	\$16,677.91
Checks	- 1,471.00
Other withdrawals, debits and service charges	- 728.92
Deposits, credits and interest	+ 1,203.45
Your new balance as of 11/29/2024	= \$15,681.44

Checks

DATE	CHECK #	AMOUNT(\$)
11/04	1511	1,471.00
Total checks		= \$ 1,471.00

Other withdrawals, debits and service charges

DATE	DESCRIPTION	AMOUNT(\$)
11/04	DEBIT CARD RECURRING PYMT STAMPS.COM 11-01 855-608-2677 TX 0741	21.44
11/04	ACH CORP DEBIT BILLING AUTHNET GATEWAY GREEN COMMERCIAL FUEL CUSTOMER ID 139041544	16.45
11/04	ACH CORP DEBIT MTOT DISC BANKCARD-1205 DPF REMEDY CUSTOMER ID 530961200055978	62.01
11/12	DEBIT CARD RECURRING PYMT GRASSHOPPER.COM 11-11 LOGMEIN.COM MA 0741	43.62
11/12	DEBIT CARD RECURRING PYMT KEAP.COM 866800000 11-11 HTTPSKEAP.COM AZ 0741	490.40
11/13	DEBIT CARD PURCHASE USPS STAMPS ENDICI 11-12 888-434-0055 DC 0741	25.00
11/18	DEBIT CARD PURCHASE STAMPS.COM *USPOS 11-17 855-608-2677 TX 0741	10.00
11/22	DEBIT CARD PURCHASE STAMPS.COM *USPOS 11-21 855-608-2677 TX 0741	10.00
11/22	DEBIT CARD PURCHASE USPS STAMPS ENDICI 11-21 888-434-0055 DC 0741	10.00
11/25	DEBIT CARD PURCHASE WAVE - *RANSOME AS 11-22 919-4349774 NC 0741	40.00
Total other withdrawals, debits and service charges		= \$728.92

Deposits, credits and interest

DATE	DESCRIPTION	AMOUNT(\$)
11/12	MOBILE DEPOSIT	700.00
11/14	BTOT DEP BANKCARD-1205 DPF REMEDY CUSTOMER ID 530961200055978	125.00
11/18	BTOT DEP BANKCARD-1205 DPF REMEDY CUSTOMER ID 530961200055978	125.00
11/22	BTOT DEP BANKCARD-1205 DPF REMEDY CUSTOMER ID 530961200055978	253.45
Total deposits, credits and interest		= \$1,203.45

Important: Fee Changes. Truist has completed an annual review of wholesale payment services pricing. As of January 1, 2025, fees will change for some treasury and payment services, including changes to depository, payment and select digital services. Visit www.truist.com/pricingchanges for a full list of impacted services.



Questions, comments or errors?

For general questions/comments or to report errors about your statement or account, please call us at 1-844-4TRUIST (1-844-487-8478) 24 hours a day, 7 days a week. Truist Contact Center teammates are available to assist you from 8am-8pm EST Monday-Friday and 8am-5pm EST on Saturday. You may also contact your local Truist branch. To locate a Truist branch in your area, please visit [Truist.com](https://www.truist.com).

Electronic fund transfers (For Consumer Accounts Only. Commercial Accounts refer to the Commercial Bank Services Agreement.)

Services such as Bill Payments and Zelle® are subject to the terms and conditions governing those services, which may not provide an error resolution process in all cases. Please refer to the terms and conditions for those services.

In case of errors or questions about your electronic fund transfers, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt, IMMEDIATELY call 1-844-487-8478 or write to:

Fraud Management
P.O. Box 1014
Charlotte, NC 28201

Tell us as soon as you can, if you think your statement or receipt is wrong, or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than sixty (60) days after we sent the FIRST statement on which the problem or error appeared.

- Tell us your name and deposit account number (if any)
- Describe the error or transfer you are unsure of, and explain as clearly as you can why you believe it is an error or why you need more information
- Tell us the dollar amount of the suspected error

If you tell us orally, we may require that you also send us your complaint or question in writing within ten (10) business days. We will tell you the results of our investigation within ten (10) business days after we hear from you, and we will correct any error promptly. If we need more time, however, we may take up to forty-five (45) days to investigate your complaint or questions for ATM transactions made within the United States and up to ninety (90) days for new accounts, foreign initiated transactions and point-of-sale transactions. If we decide to do this, we will re-credit your account within ten (10) business days for the amount you think is in error, minus a maximum of \$50. If we ask you to put your complaint in writing, and we do not receive it within ten (10) business days, we may not re-credit your account and you will not have use of the money during the time it takes us to complete our investigation.

Tell us AT ONCE if you believe your access device has been lost or stolen, or someone may have electronically transferred money from your account without your permission, or someone has used information from a check to conduct an unauthorized electronic fund transfer. If you tell us within two (2) business days after you learn of the loss or theft of your access device or the unauthorized transaction, you can lose no more than \$50 if someone makes electronic transfers without your permission.

If you do NOT tell us within two (2) business days after you learn of the loss or theft of your access device or the unauthorized transaction, and we can prove we could

have stopped someone from making electronic transfers without your permission if you had told us, you could lose as much as \$500. Also, if your periodic statement shows transfers you did not make, tell us at once. If you do not tell us within sixty (60) days after the statement was mailed to you, you may not get back any money you lost after sixty (60) days if we can prove we could have stopped someone from taking the money if you had told us in time.

Important information about your Truist Ready Now Credit Line Account

Once advances are made from your Truist Ready Now Credit Line Account, an INTEREST CHARGE will automatically be imposed on the account's outstanding "Average daily balance." The INTEREST CHARGE is calculated by applying the "Daily periodic rate" to the "Average daily balance" of your account (including current transactions) and multiplying this figure by the number of days in the billing cycle. To get the "Average daily balance," we take the beginning account balance each day, add any new advances or debits, and subtract any payments or credits and the last unpaid INTEREST CHARGE. This gives us the daily balance. Then we add all of the daily balances for the billing cycle and divide the total by the number of days in the billing cycle. This gives us the "Average daily balance."

Billing Rights Summary

In case of errors or questions about your Truist Ready Now Credit Line statement

If you think your statement is incorrect, or if you need more information about a Truist Ready Now Credit Line transaction on your statement, please call 1-844-4TRUIST or visit your local Truist branch. To dispute a payment, please write to us on a separate sheet of paper at the following address:

Card and Direct to Consumer Lending
PO Box 200
Wilson NC 27894-0200

We must hear from you no later than sixty (60) days after we sent you the FIRST statement on which the error or problem appeared. You may telephone us, but doing so will not preserve your rights. In your letter, please provide the following information:

- Your name and account number
- Describe the error or transfer you are unsure about, and explain in detail why you believe this is an error or why you need more information
- The dollar amount of the suspected error

During our investigation process, you are not responsible for paying any amount in question; you are, however, obligated to pay the items on your statement that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount in question.

Mail-in deposits

If you wish to mail a deposit, please send a deposit ticket and check to your local Truist branch. Visit [Truist.com](https://www.truist.com) to locate the Truist branch closest to you. Please do not send cash.

Change of address

If you need to change your address, please visit your local Truist branch or call Truist Contact Center at 1-844-4TRUIST (1-844-487-8478).

How to Reconcile Your Account		Outstanding Checks and Other Debits (Section A)			
		Date/Check #	Amount	Date/Check #	Amount
1.	List the new balance of your account from your latest statement here:				
2.	Record any outstanding debits (checks, check card purchases, ATM withdrawals, electronic transactions, etc.) in section A. Record the transaction date, the check number or type of debit and the debit amount. Add up all of the debits, and enter the sum here:				
3.	Subtract the amount in Line 2 above from the amount in Line 1 above and enter the total here:				
4.	Record any outstanding credits in section B. Record the transaction date, credit type and the credit amount. Add up all of the credits and enter the sum here:				
		Outstanding Deposits and Other Credits (Section B)			
		Date/Type	Amount	Date/Type	Amount
5.	Add the amount in Line 4 to the amount in Line 3 to find your balance. Enter the sum here. This amount should match the balance in your register.				

For more information, please contact your local Truist branch, visit [Truist.com](https://www.truist.com) or contact us at 1-844-4TRUIST (1-844-487-8478). MEMBER FDIC



104-02-01-00 13310 4 C 001 26 S 66 002
 GREEN COMMERCIAL FUEL SOLUTIONS INC
 101 PANORAMIC CT
 CARY NC 27519

Your account statement

For 10/31/2024

Contact us



Truist.com



(844) 4TRUIST or
 (844) 487-8478

■ BUSINESS VALUE 200 CHECKING 0005200184663

Account summary

Your previous balance as of 09/30/2024	\$5,671.79
Checks	- 64,345.00
Other withdrawals, debits and service charges	- 619.38
Deposits, credits and interest	+ 75,970.50
Your new balance as of 10/31/2024	= \$16,677.91

Checks

DATE	CHECK #	AMOUNT(\$)	DATE	CHECK #	AMOUNT(\$)	DATE	CHECK #	AMOUNT(\$)	
10/15	1507	20,645.00	10/08	1509	20,600.00	10/23	1510	2,500.00	
10/08	1508	20,600.00							
								Total checks	= \$64,345.00

Other withdrawals, debits and service charges

DATE	DESCRIPTION	AMOUNT(\$)
10/02	ACH CORP DEBIT MTOT DISC BANKCARD-1205 DPF REMEDY CUSTOMER ID 530961200055978	9.21
10/02	ACH CORP DEBIT BILLING AUTHNET GATEWAY GREEN COMMERCIAL FUEL CUSTOMER ID 137968305	16.15
10/09	DEBIT CARD PURCHASE STAMPS.COM *USPOS 10-08 855-608-2677 TX 0741	25.00
10/11	DEBIT CARD RECURRING PYMT KEAP.COM 866800000 10-11 HTTPSKEAP.COM AZ 0741	490.40
10/15	DEBIT CARD RECURRING PYMT GRASSHOPPER.COM 10-11 LOGMEIN.COM MA 0741	43.62
10/17	DEBIT CARD PURCHASE USPS STAMPS ENDICI 10-16 888-434-0055 DC 0741	10.00
10/28	DEBIT CARD PURCHASE USPS STAMPS ENDICI 10-26 888-434-0055 DC 0741	25.00
Total other withdrawals, debits and service charges		= \$619.38

Deposits, credits and interest

DATE	DESCRIPTION	AMOUNT(\$)
10/02	BTOT DEP BANKCARD-1205 DPF REMEDY CUSTOMER ID 530961200055978	125.00
10/07	DEPOSIT	70,496.50
10/15	BTOT DEP BANKCARD-1205 DPF REMEDY CUSTOMER ID 530961200055978	125.00
10/16	MOBILE DEPOSIT	3,840.00
10/21	BTOT DEP BANKCARD-1205 DPF REMEDY CUSTOMER ID 530961200055978	125.00
10/28	BTOT DEP BANKCARD-1205 DPF REMEDY CUSTOMER ID 530961200055978	1,259.00
Total deposits, credits and interest		= \$75,970.50

Important: Fee Changes. Truist has completed an annual review of wholesale payment services pricing. As of January 1, 2025, fees will change for some treasury and payment services, including changes to depository, payment and select digital services. Additional detail will be available in your next statement.



Questions, comments or errors?

For general questions/comments or to report errors about your statement or account, please call us at 1-844-4TRUIST (1-844-487-8478) 24 hours a day, 7 days a week. Truist Contact Center teammates are available to assist you from 8am 8pm EST Monday-Friday and 8am 5pm EST on Saturday. You may also contact your local Truist branch. To locate a Truist branch in your area, please visit Truist.com.

Electronic fund transfers (For Consumer Accounts Only. Commercial Accounts refer to the Commercial Bank Services Agreement.)

Services such as Bill Payments and Zelle® are subject to the terms and conditions governing those services, which may not provide an error resolution process in all cases. Please refer to the terms and conditions for those services.

In case of errors or questions about your electronic fund transfers, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt, IMMEDIATELY call 1-844-487-8478 or write to:

Fraud Management
 P.O. Box 1014
 Charlotte, NC 28201

Tell us as soon as you can, if you think your statement or receipt is wrong, or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than sixty (60) days after we sent the FIRST statement on which the problem or error appeared.

- Tell us your name and deposit account number (if any)
- Describe the error or transfer you are unsure of, and explain as clearly as you can why you believe it is an error or why you need more information
- Tell us the dollar amount of the suspected error

If you tell us orally, we may require that you also send us your complaint or question in writing within ten (10) business days. We will tell you the results of our investigation within ten (10) business days after we hear from you, and we will correct any error promptly. If we need more time, however, we may take up to forty-five (45) days to investigate your complaint or questions for ATM transactions made within the United States and up to ninety (90) days for new accounts, foreign initiated transactions and point-of-sale transactions. If we decide to do this, we will re-credit your account within ten (10) business days for the amount you think is in error, minus a maximum of \$50. If we ask you to put your complaint in writing, and we do not receive it within ten (10) business days, we may not re-credit your account and you will not have use of the money during the time it takes us to complete our investigation.

Tell us AT ONCE if you believe your access device has been lost or stolen, or someone may have electronically transferred money from your account without your permission, or someone has used information from a check to conduct an unauthorized electronic fund transfer. If you tell us within two (2) business days after you learn of the loss or theft of your access device or the unauthorized transaction, you can lose no more than \$50 if someone makes electronic transfers without your permission.

If you do NOT tell us within two (2) business days after you learn of the loss or theft of your access device or the unauthorized transaction, and we can prove we could

have stopped someone from making electronic transfers without your permission if you had told us, you could lose as much as \$500. Also, if your periodic statement shows transfers you did not make, tell us at once. If you do not tell us within sixty (60) days after the statement was mailed to you, you may not get back any money you lost after sixty (60) days if we can prove we could have stopped someone from taking the money if you had told us in time.

Important information about your Truist Ready Now Credit Line Account

Once advances are made from your Truist Ready Now Credit Line Account, an INTEREST CHARGE will automatically be imposed on the account's outstanding "Average daily balance." The INTEREST CHARGE is calculated by applying the "Daily periodic rate" to the "Average daily balance" of your account (including current transactions) and multiplying this figure by the number of days in the billing cycle. To get the "Average daily balance," we take the beginning account balance each day, add any new advances or debits, and subtract any payments or credits and the last unpaid INTEREST CHARGE. This gives us the daily balance. Then we add all of the daily balances for the billing cycle and divide the total by the number of days in the billing cycle. This gives us the "Average daily balance."

Billing Rights Summary

In case of errors or questions about your Truist Ready Now Credit Line statement

If you think your statement is incorrect, or if you need more information about a Truist Ready Now Credit Line transaction on your statement, please call 1-844-4TRUIST or visit your local Truist branch. To dispute a payment, please write to us on a separate sheet of paper at the following address:

Card and Direct to Consumer Lending
 PO Box 200
 Wilson NC 27894-0200

We must hear from you no later than sixty (60) days after we sent you the FIRST statement on which the error or problem appeared. You may telephone us, but doing so will not preserve your rights. In your letter, please provide the following information:

- Your name and account number
- Describe the error or transfer you are unsure about, and explain in detail why you believe this is an error or why you need more information
- The dollar amount of the suspected error

During our investigation process, you are not responsible for paying any amount in question; you are, however, obligated to pay the items on your statement that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount in question.

Mail-in deposits

If you wish to mail a deposit, please send a deposit ticket and check to your local Truist branch. Visit Truist.com to locate the Truist branch closest to you. Please do not send cash.

Change of address

If you need to change your address, please visit your local Truist branch or call Truist Contact Center at 1-844-4TRUIST (1-844-487-8478).

How to Reconcile Your Account		Outstanding Checks and Other Debits (Section A)			
		Date/Check #	Amount	Date/Check #	Amount
1.	List the new balance of your account from your latest statement here:				
2.	Record any outstanding debits (checks, check card purchases, ATM withdrawals, electronic transactions, etc.) in section A. Record the transaction date, the check number or type of debit and the debit amount. Add up all of the debits, and enter the sum here:				
3.	Subtract the amount in Line 2 above from the amount in Line 1 above and enter the total here:				
4.	Record any outstanding credits in section B. Record the transaction date, credit type and the credit amount. Add up all of the credits and enter the sum here:				
5.	Add the amount in Line 4 to the amount in Line 3 to find your balance. Enter the sum here. This amount should match the balance in your register.				
		Outstanding Deposits and Other Credits (Section B)			
		Date/Type	Amount	Date/Type	Amount

For more information, please contact your local Truist branch, visit Truist.com or contact us at 1-844-4TRUIST (1-844-487-8478). MEMBER FDIC



104-02-01-00 13310 3 C 001 26 S 66 002
 GREEN COMMERCIAL FUEL SOLUTIONS INC
 101 PANORAMIC CT
 CARY NC 27519

Your account statement

For 09/30/2024

Contact us



Truist.com



(844) 4TRUIST or
 (844) 487-8478

■ BUSINESS VALUE 200 CHECKING 0005200184663

Account summary

Your previous balance as of 08/30/2024	\$6,689.43
Checks	- 4,724.89
Other withdrawals, debits and service charges	- 898.41
Deposits, credits and interest	+ 4,605.66
Your new balance as of 09/30/2024	= \$5,671.79

Checks

DATE	CHECK #	AMOUNT(\$)	DATE	CHECK #	AMOUNT(\$)	DATE	CHECK #	AMOUNT(\$)	
09/09	1504	248.71	09/18	1505	496.50	09/18	1506	3,979.68	
								Total checks	= \$4,724.89

Other withdrawals, debits and service charges

DATE	DESCRIPTION	AMOUNT(\$)
09/03	ACH CORP DEBIT MTOT DISC BANKCARD-1205 DPF REMEDY CUSTOMER ID 530961200055978	67.96
09/03	ACH CORP DEBIT BILLING AUTHNET GATEWAY GREEN COMMERCIAL FUEL CUSTOMER ID 137571708	16.60
09/05	DEBIT CARD PURCHASE WAVE - *RANSOME AS 09-04 919-4349774 NC 0741	40.00
09/05	DEBIT CARD PURCHASE WAVE - *RANSOME AS 09-04 919-4349774 NC 0741	40.00
09/05	DEBIT CARD PURCHASE WAVE - *RANSOME AS 09-04 919-4349774 NC 0741	40.00
09/05	DEBIT CARD PURCHASE WAVE - *RANSOME AS 09-04 919-4349774 NC 0741	40.00
09/05	DEBIT CARD PURCHASE WAVE - *RANSOME AS 09-04 919-4349774 NC 0741	40.00
09/05	DEBIT CARD PURCHASE WAVE - *RANSOME AS 09-04 919-4349774 NC 0741	40.00
09/11	DEBIT CARD RECURRING PYMT KEAP.COM 866800000 09-11 HTTPSKEAP.COM AZ 0741	490.40
09/12	DEBIT CARD RECURRING PYMT GRASSHOPPER.COM 09-11 LOGMEIN.COM MA 0741	43.45
Total other withdrawals, debits and service charges		= \$898.41

Deposits, credits and interest

DATE	DESCRIPTION	AMOUNT(\$)
09/03	BTOT DEP BANKCARD-1205 DPF REMEDY CUSTOMER ID 530961200055978	125.00
09/03	MOBILE DEPOSIT	4,230.66
09/10	BTOT DEP BANKCARD-1205 DPF REMEDY CUSTOMER ID 530961200055978	250.00
Total deposits, credits and interest		= \$4,605.66

Beginning November 18, 2024, if the immediate availability service is offered and accepted, *fees will apply for all mobile check deposits utilizing the immediate availability service including checks issued by a Truist accountholder*. Refer to the Business Deposit Accounts Fee Schedule for additional information at www.truist.com/business-fee-schedule.

Checks less than \$100: \$1 fee will apply

Checks greater than or equal to \$100: A fee of 2% of the check amount will apply

Please Note: Single check deposits less than \$5 are not eligible for the immediate availability service

Changes will be effective November 1, 2024 to the Commercial Bank Services Agreement (“CBSA”) that governs your account, including revisions under Section B (Arbitration Agreement), Section F (Account Types), Section G (Account Rules), Section I (Certificate of Deposits), and Section J (Availability of Funds). Continued use of your account constitutes your acceptance of the changes. The most current version of the CBSA can be obtained at any Truist branch or online at www.truist.com/CBSA. All future transactions on your account will be governed by the amended CBSA. If you have questions about these changes, contact your local Truist branch or call 844-4TRUIST (844-487-8478).



Questions, comments or errors?

For general questions/comments or to report errors about your statement or account, please call us at 1-844-4TRUIST (1-844-487-8478) 24 hours a day, 7 days a week. Truist Contact Center teammates are available to assist you from 8am 8pm EST Monday-Friday and 8am 5pm EST on Saturday. You may also contact your local Truist branch. To locate a Truist branch in your area, please visit [Truist.com](https://www.truist.com).

Electronic fund transfers (For Consumer Accounts Only. Commercial Accounts refer to the Commercial Bank Services Agreement.)

Services such as Bill Payments and Zelle® are subject to the terms and conditions governing those services, which may not provide an error resolution process in all cases. Please refer to the terms and conditions for those services.

In case of errors or questions about your electronic fund transfers, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt, IMMEDIATELY call 1-844-487-8478 or write to:

Fraud Management
P.O. Box 1014
Charlotte, NC 28201

Tell us as soon as you can, if you think your statement or receipt is wrong, or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than sixty (60) days after we sent the FIRST statement on which the problem or error appeared.

- Tell us your name and deposit account number (if any)
- Describe the error or transfer you are unsure of, and explain as clearly as you can why you believe it is an error or why you need more information
- Tell us the dollar amount of the suspected error

If you tell us orally, we may require that you also send us your complaint or question in writing within ten (10) business days. We will tell you the results of our investigation within ten (10) business days after we hear from you, and we will correct any error promptly. If we need more time, however, we may take up to forty-five (45) days to investigate your complaint or questions for ATM transactions made within the United States and up to ninety (90) days for new accounts, foreign initiated transactions and point-of-sale transactions. If we decide to do this, we will re-credit your account within ten (10) business days for the amount you think is in error, minus a maximum of \$50. If we ask you to put your complaint in writing, and we do not receive it within ten (10) business days, we may not re-credit your account and you will not have use of the money during the time it takes us to complete our investigation.

Tell us AT ONCE if you believe your access device has been lost or stolen, or someone may have electronically transferred money from your account without your permission, or someone has used information from a check to conduct an unauthorized electronic fund transfer. If you tell us within two (2) business days after you learn of the loss or theft of your access device or the unauthorized transaction, you can lose no more than \$50 if someone makes electronic transfers without your permission.

If you do NOT tell us within two (2) business days after you learn of the loss or theft of your access device or the unauthorized transaction, and we can prove we could

have stopped someone from making electronic transfers without your permission if you had told us, you could lose as much as \$500. Also, if your periodic statement shows transfers you did not make, tell us at once. If you do not tell us within sixty (60) days after the statement was mailed to you, you may not get back any money you lost after sixty (60) days if we can prove we could have stopped someone from taking the money if you had told us in time.

Important information about your Truist Ready Now Credit Line Account

Once advances are made from your Truist Ready Now Credit Line Account, an INTEREST CHARGE will automatically be imposed on the account's outstanding "Average daily balance." The INTEREST CHARGE is calculated by applying the "Daily periodic rate" to the "Average daily balance" of your account (including current transactions) and multiplying this figure by the number of days in the billing cycle. To get the "Average daily balance," we take the beginning account balance each day, add any new advances or debits, and subtract any payments or credits and the last unpaid INTEREST CHARGE. This gives us the daily balance. Then we add all of the daily balances for the billing cycle and divide the total by the number of days in the billing cycle. This gives us the "Average daily balance."

Billing Rights Summary

In case of errors or questions about your Truist Ready Now Credit Line statement

If you think your statement is incorrect, or if you need more information about a Truist Ready Now Credit Line transaction on your statement, please call 1-844-4TRUIST or visit your local Truist branch. To dispute a payment, please write to us on a separate sheet of paper at the following address:

Card and Direct to Consumer Lending
PO Box 200
Wilson NC 27894-0200

We must hear from you no later than sixty (60) days after we sent you the FIRST statement on which the error or problem appeared. You may telephone us, but doing so will not preserve your rights. In your letter, please provide the following information:

- Your name and account number
- Describe the error or transfer you are unsure about, and explain in detail why you believe this is an error or why you need more information
- The dollar amount of the suspected error

During our investigation process, you are not responsible for paying any amount in question; you are, however, obligated to pay the items on your statement that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount in question.

Mail-in deposits

If you wish to mail a deposit, please send a deposit ticket and check to your local Truist branch. Visit [Truist.com](https://www.truist.com) to locate the Truist branch closest to you. Please do not send cash.

Change of address

If you need to change your address, please visit your local Truist branch or call Truist Contact Center at 1-844-4TRUIST (1-844-487-8478).

How to Reconcile Your Account		Outstanding Checks and Other Debits (Section A)			
		Date/Check #	Amount	Date/Check #	Amount
1.	List the new balance of your account from your latest statement here:				
2.	Record any outstanding debits (checks, check card purchases, ATM withdrawals, electronic transactions, etc.) in section A. Record the transaction date, the check number or type of debit and the debit amount. Add up all of the debits, and enter the sum here:				
3.	Subtract the amount in Line 2 above from the amount in Line 1 above and enter the total here:				
4.	Record any outstanding credits in section B. Record the transaction date, credit type and the credit amount. Add up all of the credits and enter the sum here:				
		Outstanding Deposits and Other Credits (Section B)			
		Date/Type	Amount	Date/Type	Amount
5.	Add the amount in Line 4 to the amount in Line 3 to find your balance. Enter the sum here. This amount should match the balance in your register.				

For more information, please contact your local Truist branch, visit [Truist.com](https://www.truist.com) or contact us at 1-844-4TRUIST (1-844-487-8478). MEMBER FDIC